

# Case Study: Honey Gold + Honey Branded Codes

UK Beauty Brand

With Honey Gold, this UK beauty brand saw:

↑ **14%**  
Increase in AOV

↑ **30%**  
Increase in Orders

↑ **44%**  
Increase in Sales

With Honey Branded Codes, this UK beauty brand saw an additional:

+ **3%**  
Increase in AOV

+ **30%**  
Increase in Orders

+ **34%**  
Increase in Sales

This case study describes the experience of one business. Actual results may vary. This content is provided for informational purposes only. You should always obtain independent business, tax, financial, and legal advice before making any business decision.  
\*Honey Internal Data, Honey Gold comparison period from 1 Feb - 29 Feb, 2020 / optimisation period: 1 May to 31 May, 2020.  
\*\*Honey Internal Data, Honey Branded Codes comparison period from 18 May to 24 May, 2020 / optimisation period: 25 May to 31 May, 2020



# Challenge

A leading UK beauty brand was looking for an effective way to drive sales, increase the number of orders and increase average order value.

# Product Solution

## Honey Gold + Honey Branded Codes

During the promotion period (1 May – 31 May 2021) the beauty brand partner increased their Honey Gold commission from 5% to 7% and launched a Honey Branded Code for 20% off orders of £35+ in the final week of the increased commission period.

### 01 Honey Branded Codes Helps Motivate Shoppers to Buy

Promotional codes available exclusively to Honey shoppers as an additional motivator to help increase conversions, order value and reduce cart abandonment.\*

### 02 Honey Shoppers Can Earn Honey Gold

Honey shows a range of redeemable Gold reward points based on a retail partner's commission rate. The points program helps incentivise shoppers to purchase from your store instead of other sites.

### 03 Honey Shoppers Can Redeem Honey Gold

Shoppers can redeem their Honey Gold reward points in the form of gift cards usable at select Honey partners or by donating the value to a charity of their choice.

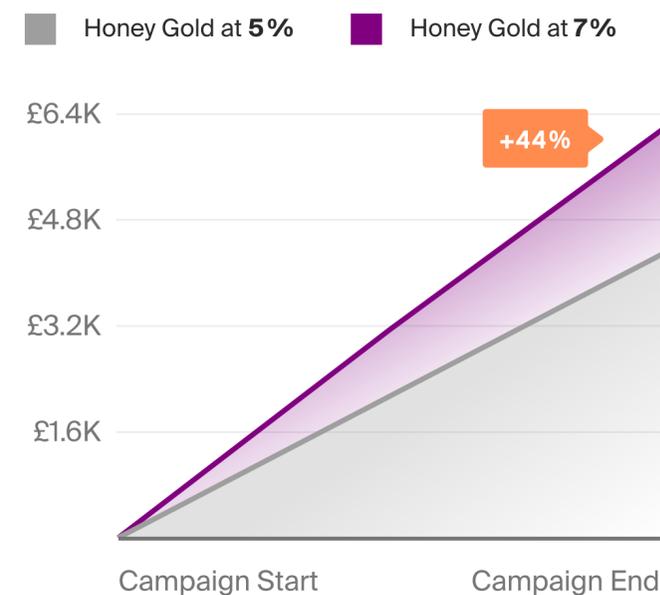
# Results

Since activating the Honey Gold increase during the 4-week promotion period, the beauty brand experienced a **14% uplift in AOV**, a **30% uplift in orders** and an **44% uplift in sales** when compared to those in February, when the 5% standard baseline commission was live.\*

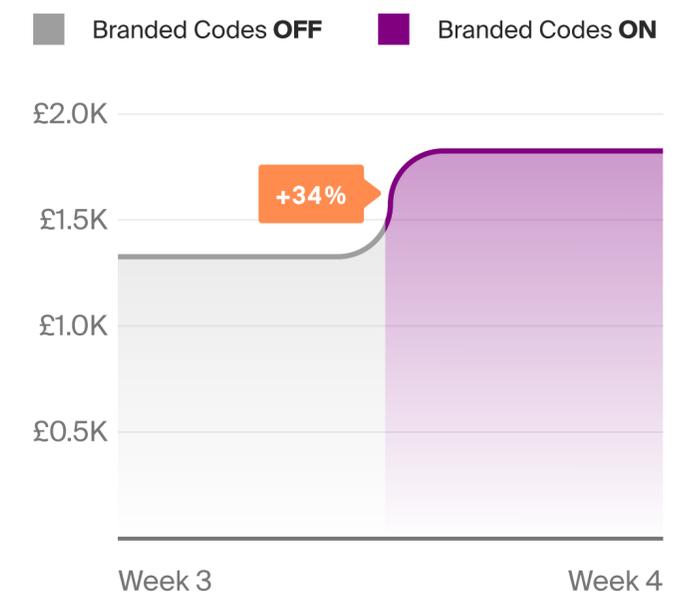
When the Honey Branded Code was activated in the final week of the promotion period—in addition to Honey Gold at 7%—AOV increased by another 3%, **orders increased by an additional 30%** and **sales increased by another 34%** when compared to the week prior without a Honey Branded Code offered.\*\*

These substantial increases show that an optimised Honey offering—in this case, a Honey Gold commission increase, combined with Honey Branded Codes—can have a significant, positive effect on KPIs.

## Total Sales



## Sales Value by Week



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# Learn More About Honey Gold

## Our Points-based Rewards Program

### Honey helps drive high conversion rates

-  Shoppers using Honey were **166.6% more likely to make a purchase** than shoppers who had visited the brands website and did not use Honey

### Honey helps make already high-value customers more valuable

-  Existing partners who used Honey had **16.3% more revenue per customer** compared to non-Honey partners
-  12 months after consumers interacted with Honey, the **revenue per shopper was 38.7% higher** than non-Honey shoppers

### Honey's Reward program, Honey Gold, helps increase basket size

-  Active Honey Gold shoppers have a **16% higher average order value** and **108% higher gross merchandise value** than non-Honey Gold shoppers